

## SAFINA, a.s. company policy

SAFINA, a.s. is company with a comprehensive production programme in the field of recycling, processing and manufacturing products made of precious and non-ferrous metals. The Company's activity builds on a long-standing tradition since 1860 and strategically concentrates on developing new production programmes and technologies, environmentally-friendly approaches and sustainable development, with its eminent focus on legitimate and ethical sources and ensuring that they are not associated with crime, armed conflicts or human rights abuses of any kind.

SAFINA, a.s. company policy is in accordance with the organization context and supports the strategic focus of the company, as well as its focus on the market and customers. The company commits to maintain and continuously improve the effectivity of the quality management systems in accordance with the international standards ČSN EN ISO 9001, ČSN EN ISO 14001, ČSN EN ISO/IEC 17025

Primarily:

- **Use the mineral resources and energy efficiently and actively participate in the acquisition of precious non-ferrous metals from waste materials.**
- **Continually strive to reduce the environmental impacts of your products, activities and services.**
- **Define competencies and increase the professional competence of workers.**
- **Ensure the impartiality and consistency of calibration laboratory activities.**

The Company and its every employee are required to adopt the following Quality Management Principles and to actively perform them:

- **Continuously improve the quality, reliability and safety of the company's products and services.**
- **Maximize customer satisfaction.**
- **Improve processes by seeking and adopting corrective and preventive measures.**
- **Comply with legislative requirements.**
- **Maintain the confidentiality of information obtained in the provision of calibration laboratory services.**

The Company expects consistent application of the quality management principles by all employees, above all to increase customer satisfaction, consolidate market position, increase turnover, improve process efficiency, and minimize complaints.

This policy is reviewed regularly for sustainability and provides a framework for setting and reviewing the quality objectives.

Vestec, December 19, 2022

Approved by:   
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General manager